



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 24th October 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/28.

You requested the following information, please also see our response below:

Number of call-outs for ambulances on the last Friday of every month from December 2017 until September 2018.

The dates are as follows:

Friday 29th December 2017

Friday 26th January 2018

Friday 23rd February 2018

Friday 30th March 2018

Friday 27th April 2018

Friday 25th May 2018

Friday 29th June 2018

Friday 27th July 2018

Friday 31st August 2018

Friday 28th September 2018

Please see table below:

| Date | Total Calls | Total Responses |
|------------|-------------|-----------------|
| 29/12/2017 | 3268 | 2118 |
| 26/01/2018 | 2680 | 1922 |
| 23/02/2018 | 2837 | 1888 |
| 30/03/2018 | 2663 | 1864 |
| 27/04/2018 | 2660 | 1809 |
| 25/05/2018 | 2799 | 1869 |
| 29/06/2018 | 3107 | 1854 |
| 27/07/2018 | 3236 | 1810 |
| 31/08/2018 | 2707 | 1760 |
| 28/09/2018 | 2614 | 1712 |

Number of call-outs for ambulances on Black Friday for the last four years.
The dates are as follows:

Friday 28th November 2014

Friday 27th November 2015

Friday 25th November 2016

Friday 24th November 2017

Please see table below:

| Date | Total Calls | Total Responses |
|------------|-------------|-----------------|
| 28/11/2014 | 2628 | 2007 |
| 27/11/2015 | 2564 | 1999 |
| 25/11/2016 | 2791 | 2037 |
| 24/11/2017 | 2843 | 1922 |

Number of calls outs for ambulances on every Christmas Eve (24th December), Boxing Day (26th December), New Year's Eve (31st December), Halloween (31st October) and Bonfire night (5th November) from 2014 to 2017.

Please see tables below:

Christmas Eve

| Date | Total Calls | Total Responses |
|------------|-------------|-----------------|
| 24/12/2014 | 2576 | 1815 |
| 24/12/2015 | 2248 | 1812 |
| 24/12/2016 | 3489 | 2240 |
| 24/12/2017 | 3139 | 2064 |

Boxing Day

| Date | Total Calls | Total Responses |
|------------|-------------|-----------------|
| 26/12/2014 | 3380 | 2247 |
| 26/12/2015 | 2630 | 2048 |
| 26/12/2016 | 3867 | 2292 |
| 26/12/2017 | 3659 | 2017 |

New Year's Eve

| Date | Total Calls | Total Responses |
|------------|-------------|-----------------|
| 31/12/2014 | 2784 | 1977 |
| 31/12/2015 | 2368 | 1922 |

| | | |
|-------------------|------|------|
| 31/12/2016 | 3434 | 2256 |
| 31/12/2017 | 2940 | 2059 |

Halloween

| Date | Total Calls | Total Responses |
|-------------------|--------------------|------------------------|
| 31/10/2014 | 2605 | 1937 |
| 31/10/2015 | 2723 | 1971 |
| 31/10/2016 | 2680 | 2021 |
| 31/10/2017 | 2563 | 1882 |

Bonfire Night

| Date | Total Calls | Total Responses |
|-------------------|--------------------|------------------------|
| 05/11/2014 | 2431 | 1901 |
| 05/11/2015 | 2366 | 1843 |
| 05/11/2016 | 2687 | 2019 |
| 05/11/2017 | 2734 | 1932 |

Please note that Total Calls will include all calls to the service e.g. duplicate incidents, information only calls, etc.

Total responses includes all incidents where at least one resource arrived on scene

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust