



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 24<sup>th</sup> October 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/28.

You requested the following information, please also see our response below:

**Number of call-outs for ambulances on the last Friday of every month from December 2017 until September 2018.**

The dates are as follows:

Friday 29<sup>th</sup> December 2017

Friday 26<sup>th</sup> January 2018

Friday 23<sup>rd</sup> February 2018

Friday 30<sup>th</sup> March 2018

Friday 27<sup>th</sup> April 2018

Friday 25<sup>th</sup> May 2018

Friday 29<sup>th</sup> June 2018

Friday 27<sup>th</sup> July 2018

Friday 31<sup>st</sup> August 2018

Friday 28<sup>th</sup> September 2018

Please see table below:

Date	Total Calls	Total Responses
29/12/2017	3268	2118
26/01/2018	2680	1922
23/02/2018	2837	1888
30/03/2018	2663	1864
27/04/2018	2660	1809
25/05/2018	2799	1869
29/06/2018	3107	1854
27/07/2018	3236	1810
31/08/2018	2707	1760
28/09/2018	2614	1712

**Number of call-outs for ambulances on Black Friday for the last four years.  
The dates are as follows:**

**Friday 28<sup>th</sup> November 2014**

**Friday 27<sup>th</sup> November 2015**

**Friday 25<sup>th</sup> November 2016**

**Friday 24<sup>th</sup> November 2017**

Please see table below:

Date	Total Calls	Total Responses
28/11/2014	2628	2007
27/11/2015	2564	1999
25/11/2016	2791	2037
24/11/2017	2843	1922

**Number of calls outs for ambulances on every Christmas Eve (24<sup>th</sup> December), Boxing Day (26<sup>th</sup> December), New Year's Eve (31<sup>st</sup> December), Halloween (31<sup>st</sup> October) and Bonfire night (5<sup>th</sup> November) from 2014 to 2017.**

Please see tables below:

### **Christmas Eve**

Date	Total Calls	Total Responses
24/12/2014	2576	1815
24/12/2015	2248	1812
24/12/2016	3489	2240
24/12/2017	3139	2064

### **Boxing Day**

Date	Total Calls	Total Responses
26/12/2014	3380	2247
26/12/2015	2630	2048
26/12/2016	3867	2292
26/12/2017	3659	2017

### **New Year's Eve**

Date	Total Calls	Total Responses
31/12/2014	2784	1977
31/12/2015	2368	1922

<b>31/12/2016</b>	3434	2256
<b>31/12/2017</b>	2940	2059

### **Halloween**

<b>Date</b>	<b>Total Calls</b>	<b>Total Responses</b>
<b>31/10/2014</b>	2605	1937
<b>31/10/2015</b>	2723	1971
<b>31/10/2016</b>	2680	2021
<b>31/10/2017</b>	2563	1882

### **Bonfire Night**

<b>Date</b>	<b>Total Calls</b>	<b>Total Responses</b>
<b>05/11/2014</b>	2431	1901
<b>05/11/2015</b>	2366	1843
<b>05/11/2016</b>	2687	2019
<b>05/11/2017</b>	2734	1932

*Please note that Total Calls will include all calls to the service e.g. duplicate incidents, information only calls, etc.*

*Total responses includes all incidents where at least one resource arrived on scene*

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust